

When We Receive

Our service department will use your completed form in an attempt to duplicate the problem.

If it is determined that your product is defective due to a manufacturing defect, your card will be repaired or replaced at **Æ**'s option.

Any misuse, abuse, or non-**Æ** authorized alteration, modification, and/or repair to the Applied Engineering product will void the warranty. This warranty will also be void if you use the **Æ** product for any purpose other than its intended use.

Your product will be fully tested before it is shipped back to you, transportation prepaid, via UPS regular delivery.

Once your product is received by Technical Support, it will be processed and delivered to our shipping department within 7 to 10 working days.