

Applied Engineering Limited Warranty

Your new Applied Engineering enhancement product is warranted to the original retail purchaser only. The warranty on your product is detailed in your User's Manual Warranty and Disclaimer page.

Warranty Procedure

Your Product Registration Card should be filled out and mailed to Applied Engineering as soon as possible after the original purchase date. Keep the owner's portion together with your invoice or Bill of Sale for Warranty service (also applies to upgrade offers).

Should you experience a problem requiring technical assistance, please contact our Technical Service Department. See the included Return Merchandise Sheet for more information about the returns procedure.

In the event that warranty service is required, send your product together with your invoice or Bill of Sale (legible photocopy acceptable) along with your completed return form.

Important: To avoid a handling charge, your invoice or Bill of Sale must accompany any product returned for warranty service. Out-of-warranty repair and no-problem found returns will be subject to a handling charge and/or a service charge.

Ship your equipment in its original carton or equivalent, fully insured and prepaid. Please include (on the return form) a complete description of the equipment used and the problems experienced. If you do not have a return form, provide a complete description of your equipment (computer model, installed peripherals, etc.) and the problems (including software used when problem encountered) in a letter to be shipped with the returned product.

Detach Here 



Applied Engineering

P.O. Box 5100, Carrollton, Texas 75011

Sales: (214) 241-6060 • 9 AM - 6 PM (CST) Monday - Friday

Technical Support: 1-900-369-2323

9 AM - 5 PM (CST) Monday - Friday

Your call to Technical Support will be billed to your phone.

The Technical Support telephone lines cannot be accessed through the Sales department.

Bulletin Board System: (214) 241-6677

300/1200/2400, 8 Bits, No Parity, Full Duplex, MNP-5

24 hours, 7 days a week